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Date of Deposit: October 20, 2004

Case No. 10022/225

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:

Missinhoun, Jean L.

Serial No: 09/608,293

Examiner: Boyce, Andre D.

Filed: June 30, 2000

Group Art Unit: 3623

For: SYSTEM AND METHOD FOR  
PROVIDING A MULTI-  
CHANNEL CUSTOMER  
INTERACTION CENTER

**PETITION AND FEE FOR EXTENSION OF TIME (37 CFR § 1.136(a))**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This is a petition for an extension of the time to respond to the Final Rejection  
dated April 21, 2004 for a period of three month(s).

☒ Applicant:

☐ claims small entity status. See 37 C.F.R. §1.27.

☒ is other than small entity

	<b><u>Extension Months</u></b>	<b><u>Other Than Small Entity</u></b>	<b><u>Small Entity</u></b>
<input type="checkbox"/>	One Month	\$110.00	\$55.00
<input type="checkbox"/>	Two Months	\$430.00	\$215.00
<input checked="" type="checkbox"/>	Three Months	\$980.00	\$490.00
<input type="checkbox"/>	Four Months	\$1,530.00	\$765.00

10/22/2004 WASFAW1 00000074 09608293

02 FC:1253

980.00 DP

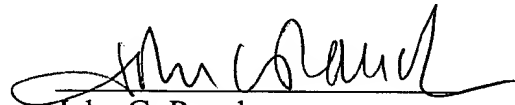
☐ Five Months                      \$2,080.00                      \$1,040.00

**Fee Payment**

- ☒ Attached is a check for \$980 for the Petition fee.
- ☐ Attached is a credit card authorization form for \$\_\_\_\_\_ for the Petition fee.
- ☐ Charge Petition fee to Deposit Account No. 23-1925. A duplicate copy of this Petition is attached.
- ☒ Charge any additional fee required or credit for any excess fee paid to Deposit Account No. 23-1925. A duplicate copy of this Petition is attached.

Respectfully submitted,

Dated: October 20, 2004



John G. Rauch  
Registration No. 37,218  
Attorney for Applicant

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